



## GRAVITY SYSTEM WATER FILTER INSTALLATION INSTRUCTIONS



Congratulations on purchasing your Coldstream Gravity System Water Filter. Using our leading anti-microbial and chemical contamination filtration technologies, Coldstream filters will consistently produce safe, great tasting drinking water providing you follow these simple instructions. We are here to help, so please contact us if you have questions regarding your filter installation or usage.

To help make fitting your filter as easy as possible, we have installation videos to guide you each step of the way. To watch, scan the QR code on the back of this leaflet with the camera on your mobile phone or visit our website to learn more about the features of your product and how to ensure you get the best from it.



**For further information and compatibility guidance for our various filters, please see the Coldstream Filter Performance Datasheets and Filter Product Overview on our website.**



**During a new filter installation, cleanliness is paramount. Ensure that you wash your hands thoroughly prior to installing a new filter.**

- 1.** Drain the system of all water.
- 2.** Remove the upper filter chamber and undo the wingnut securing the filter. Repeat for all, carefully removing all the old filters and put to one side.
- 3.** Remove the new filter from its packaging and fit the rubber washer over the thread at the end of the filter.
- 4.** Locate the thread through the hole in the upper filter chamber and secure in place with the wingnut provided. Ensure that the nut is not over tightened.
- 5.** Repeat for all the remaining filters.
- 6.** Replace the upper filter chamber onto the base and fill with water.
- 7.** Coldstream purifiers and filters contain a natural form of carbon which removes chemicals from the water. It is normal to see some dark particles in the water after new filters are fitted as the water first passes through.
- 8.** Allow 10 litres of water to filter through to the lower chamber after installing new filters and this will clear the particles. Discard this water. The water filtration system is now ready for operation.
- 9.** Do not leave damp filters in the top reservoir for any extended period of time. As with any damp object, they are likely to attract mould growth particularly in geographical areas where there are high ambient temperatures.
- 10.** If the system is not used for 5 days or longer, it is recommended that the filters are flushed by filling the upper chamber with water and then opening the Coldstream tap to discard all the filtered water in the lower chamber. Stagnant water may collect bacteria and this needs to be flushed away before the water is consumed.



**Note: A period of up to 45 minutes may be required to fully soak the filter to achieve the maximum flow rate. This can vary depending upon the water being filtered.**

# CLEANING AND REPLACING YOUR COLDSTREAM FILTER

1. If after usage the flow rate falls, it may be possible to extend the life of your filter and improve the flow rate. Wash your hands before and after handling water filters.
2. Remove the filter from the housing by following the install or change your filter instructions.
3. Before cleaning, ensure the cleaning water doesn't enter the filter outlet hole.
4. Carefully clean the outer surface of the filter lightly with a scouring pad under cold running water.
5. Refit by following the install or change your filter instructions. Always wash your hands thoroughly before and after cleaning your filter.
6. We recommend that this filter is replaced every 5-6 months. Replacement filters are available from the Coldstream website.



We hope you enjoy your filtered water. Please join our community on social media using the QR code to receive product information, promotions and special offers.



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